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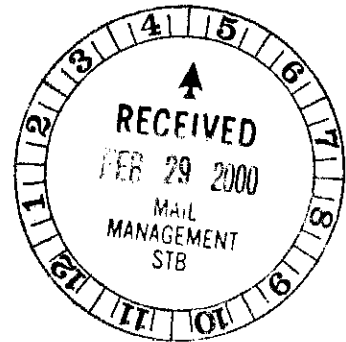
Isolation Manson Inc.

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Manson

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Office of the Secretary

FEB 29 2000



February 23rd, 00

Mr. Vernon A. Williams, secretary
Surface Transportation Board
1925 K Street, N.W.
Washington, D.C.
20423-001

Dear Sir:

Manson Insulation Inc. is a manufacturing company of fibreglass industrial insulation. I have for the last 26 years used CN Rail and Intermodal as an important carrier that filled all my needs such as availability of equipment, service delivery to customer and availability of staff management when needed to be met.

Since cost of transportation and service to customer are more and more discussed in our daily meeting, this option is for Manson Inc, a step forward that would give us a possibility of choice for all our volume of freight shipped all across U.S.A.

I highly expect and recommend that such issue proposed by CN -- BNSF combination should be a done matter reflecting shippers' hope for more potential business, not only for these two companies but also for many others surrounding that great volume of goods transportation.

Since this new century looks to be the venture one, there is no doubt in my mind that such initiative should be granted and looked by others as an image to copy.

Best regards,

Robert Charron
Shipping & receiving Manager